TUSD's AuctionInternalControls

By:DemetriusLee

Internal Audit Department

Background

- We are currently under Cooperative Contractwith Cityof Tucsonto provide online surplusauction services. This contract renews annually on August 8th until it expires on August 7, 2021.
- P1: Theonly forms of paymentthat TUSDacceptsare cashiercheck and moneyorder. Although, Public Surplus.corhasthe ability to acceptcredit cards.
- P2: TUSDacceptchecksin the amount of \$25 if the buyerneedsTUSD personnelto

AbbreviationsandKeyDefinitions

- AM rAssetManagement
- FormAM 1002 rPropertyLoss/Disposal/TransfereportrFormusedto disposeof district assets.
- UArUniversityof Arizona
- Fund506(SchooPlant) Accounts or monies received from the sale, lease, or condemnation of school property and used as specified in A.R.S. §15 1102.
- P1rP10 rAre internal control problems that the internal auditor sees with the auction process.
- RP1rRP10 rAre recommendations address the corresponding internal control problems. (For example: RP1 attempts to correct P1)

What

RevnueEa

TUSD'&uctionProcess



Continued



Examples Problems

- P9: Computerssoldbefore the hard drive was removed.
- AssetManagement
 - 1) Creates the pallet of items to be sold
 - 2) Poststhe items on PublicSurplus.com be sold
 - 3) Receives the check/moneyorder
 - 4) Givesthe customerthe assets.
- There are no separation of duties.

Examples Problems

- P10: Sometimestems get addedto a pallet after the bid process concluded because:
 - TUSDs waiting on the buyer to pick up the pallet and a member of AM did not know that the pallet was sold.
 - Thewarehouses not organized in a way to keep new arrivals separate from solditems.
- Many times the buyer takes longer than the 5 Days that they are allowed to pick up items they won in the auction.

Are We Usingand Sharing the Itemsalready Purchased?

- P11: Many times sites may purchase items and there may be extras around the district not used.
- P12: Currentlythere is not any advertisementor coordination throughout the district, to sharefurniture.
- P13: An example,22 HPmonitors

How Does TUS DC ompare to Other Public Institutions That Conduct Auctions?

The University of Arizona Auction Processand Store Front cont.

- UAplacesfurniture, IT Equipment, and miscellaneous sets that the schoolno longerneeds into two categories (1) PublicStoreFront (2) AuctionFloor.
- Itemsthat the Assistant Director of Procurement Contracting feels could be sold to the public "As Is" is sold in the Store Front. The Store Front cantypically get more money for those items than the items could generate through an auction.
- The Assistant Director of Procurement & Contracting stated that Store Front has been very successful for the University.

The University of Arizona Auction Processand Store Front cont.

- Thereis a stagingareafor all new arrivals for both the Store Front and Auction.
- All capitalassetsand computers are tagged upon arrival for accounting purposes.
- After pallets containing hard drives have received a "Lot Number" students go through the pallet to ensure all hard drives were removed.
- Highestconcern:safeguardingprotected research, student, and staff data. Therefore, all hard drives go throw a hard drive swiper. If the hard drive is not usableafter being swiped it is sent through a crusher.
- After winning the bid on Tuesday the buyermust pick the item up by Friday.

UAAuctionProcessandStoreFrontCont.

- TheStoreFront is open Monday—Friday8:00a—3:30pto the public.
- TheStoreFront is open one Saturdaya month as well.
- Theauction is once a month.
- Thepotential buyersget to preview the items the Friday and Monday prior to the auction
- Nearlyeveryitem is soldduring the auction. If the item isn't soldit is thrown in the trashor in the ScrapMetal Bin which also generates revenue.

DifficultiesFacedby UA

• CathodeRayTube(CRT)monitors (monitors with the bigback) can't be thrown awaybecausethey containmercury. So, UA's Auction team has an agreement with an individual to dispose of those monitors for a cost of \$5 per monitor.

UAAuction/StoreFrontStaffSize

- Thereare:
 - 3 OfficeStaff.
 - 1 StoreKeeper(Decides the price for goods sold in the store front).
 - 4 Material Handlers(Pickup & unloadgoodsfrom the university).
 - 2 part time studenthandlers.
- Thisis an auxiliaryunit and it is selffunded. The unit must generate enough money to cover expenses.
- For any item that comes from one department: The UAA uction team keeps the first \$200 and provides the department with a percentage of the revenue that was above \$200.
- StoreFrontgenerates 5 20 sales/daywhich total about \$800/day.

Recommendation for Auction Process

- RP1, RP3, RP6r8: Createa openingstatementon PublicSurplus.corsimilarto Amphi Schoolsstatingthat TUSDwill only acceptcredit cards.(OR)Assignpersonnelin Bldg 1010to acceptcashierchecksand provide the buyer with a receipt that authorizesAM to release the asset.
- RP2: Estimatethe revenuegenerated from the forklift fee and determine if a small price increase and edded all heavypallets to eliminate the need for the \$25 fee.
- RP4 & RP5: AM shouldcomparewhat PropertyControlwasaskedto pickup vs.what wasdroppedto the warehouse.
- RP9: TScreatea uniquemarker (ie. Greenstickeror marking) to affix to the retired asset, so that AM will know that the hard drive was removed, wiped, or crushed.
- RP10: Organize the floor into fenced sections: (Newasset received, Used assets received, items ready for auction, items sold) to deter the addition or removal of items on auction pallets.
- RP10: Tagor shrinkwrap eachfinishedpallet.

SchoolSafetyRecommendationfor TUSD's Auction

- Implementa more stringent "Acceptance Gratuity" policyfor all employeesprohibiting acceptance gratuity under any circumstance.
- Removedistrict assetmarkings from all property prior to packing for auction.
- Trainstaff on expectations and policy.

Limitationsof achievinggoals

- Assetmanagementcurrently has one person.
- Spaces limited in the warehouse.

Alternatives for Decision Makers

- StatusQuo-LeastFavorable
- Getrid of the auction process (excluding vehicles).
- Createa StoreFront to sell usedschoolfurniture to the public. (Similarto UA).
- ContinueUsingPublicSurplus.comandimplementrecommendations providedby Internal Auditor to improve operations.(Internal Auditor's Recommendation)